

EQUALITY & DIVERSITY POLICY

A) INTRODUCTION

- We are an equal opportunities employer. We are committed to equality of opportunity and to providing a service and following practices which are free from unfair and unlawful discrimination. The aim of this policy is to ensure that no applicant or member of staff receives less favourable treatment on the grounds of age, disability, gender reassignment, marriage and civil partnership,
 - pregnancy or maternity, race, religion or belief, sex or sexual orientation, or is disadvantaged by conditions or requirements which cannot be shown to be relevant to performance. It seeks also toensure that no person is victimised or subjected to any form of bullying or harassment.
- We value people as individuals with diverse opinions, cultures, lifestyles and circumstances. All employees are covered by this policy and it applies to all areas of employment including recruitment, selection, training, deployment, career development, and promotion. These areas aremonitored and policies and practices are amended if necessary to ensure that no unfair or unlawful
 - discrimination, intentional, unintentional, direct or indirect, overt or latent exists.
- 3) We have particular responsibility for implementing and monitoring the Equality and Diversity in Employment Policy and, as part of this process, all personnel policies and procedures are administered with the objective of promoting equality of opportunity and eliminating unfair or unlawful discrimination.
- 4) All employees, workers or self-employed contractors whether part time, full time or temporary, will be treated fairly and with respect. Selection for employment, promotion, training, or any other benefit will be on the basis of aptitude and ability. All employees will be helped and encouraged todevelop their full potential and the talents and resources of the workforce will be fully utilised to maximise the efficiency of the Company.
- 5) Equality of opportunity, valuing diversity and compliance with the law is to the benefit of all individuals in our Company as it seeks to develop the skills and abilities of its people. While specificresponsibility for eliminating discrimination and providing equality of opportunity lies with managers

and supervisors, individuals at all levels have a responsibility to treat others with dignity and respect. The personal commitment of every employee to this policy and application of its principles are essential to eliminate discrimination and provide equality throughout the Company.

B) OUR COMMITMENT AS AN EMPLOYER

- 1) To create an environment in which individual differences and the contributions of our staff are recognised and valued.
- 2) Every employee, worker or self-employed contractor is entitled to a working environment that promotes dignity and respect to all. No form of intimidation, bullying or harassment will be tolerated.
- 3) Training, development and progression opportunities are available to all staff.
- 4) Equality in the workplace is good management practice and makes sound business sense.
- 5) We will review all our employment practices and procedures to ensure fairness.
- 6) Zero tolerance to harassment and discrimination

C) OUR COMMITMENT AS A SERVICE PROVIDER

- We aim to provide services to which all clients are entitled regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy or maternity, race, religion or belief, sex or sexual orientation, offending past, caring responsibilities or social class.
- 2) We will make sure that our services are delivered equally and meet the diverse needs of our serviceusers and clients by assessing and meeting the diverse needs of our clients.
- 3) This policy is fully supported by senior management and has been agreed with employee representatives
- 4) This policy will be monitored and reviewed annually.
- 5) We have clear procedures that enable our clients, candidates for jobs and employees to raise agrievance or make a complaint if they feel they have been unfairly treated.
- 6) Breaches of our equality and diversity policy will be regarded as misconduct and could lead todisciplinary proceedings.
- 7) Zero tolerance to harassment and discrimination

D) POLICY STATEMENTS

AGE

We will:

- ensure that people of all ages are treated with respect and dignity;
- ensure that people of working age are given equal access to our employment, training,

developmentand promotion opportunities; and

• challenge discriminatory assumptions about younger and older people.

DISABILITY

We will:

- provide any reasonable adjustments to ensure disabled people have access to our services andemployment opportunities;
- challenge discriminatory assumptions about disabled people; and
- seek to continue to improve access to information by ensuring availability of loop systems, braillefacilities, alternative formatting and sign language interpretation.

RACE

We will:

- challenge racism wherever it occurs;
- respond swiftly and sensitively to racists incidents; and
- actively promote race equality in the Company.

GENDER

We will:

- challenge discriminatory assumptions about women and men;
- take positive action to redress the negative effects of discrimination against women and men;
- offer equal access for women and men to representation, services, employment, training and payand encourage other organisations to do the same; and
- provide support to prevent discrimination against transsexual people who have or who are about toundergo gender reassignment.

SEXUAL ORIENTATION

We will:

- ensure that we take account of the needs of lesbians, gay men and bisexuals; and
- promote positive images of lesbians, gay men and bisexuals.

RELIGION OR BELIEF

We will:

- ensure that employees' religion or beliefs and related observances are respected and accommodated wherever possible; and
- respect people's beliefs where the expression of those beliefs does not impinge on the legitimate rights of others.

PREGNANCY OR MATERNITY

We will:

- Ensure that people are treated with respect and dignity and that a positive image is promotedregardless of pregnancy or maternity;
- challenge discriminatory assumptions about the pregnancy or maternity of our employees; and
- ensure that no individual is disadvantaged and that we take account of the needs of our employees' pregnancy or maternity.

MARRIAGE OR CIVIL PARTNERSHIP

We will:

- Ensure that people are treated with respect and dignity and that a positive image is promotedregardless of marriage or civil partnership;
- challenge discriminatory assumptions about the marriage or civil partnership of our employees; and
- ensure that no individual is disadvantaged and that we take account the needs of our employees'marriage or civil partnership.

EX-OFFENDERS

We will:

• prevent discrimination against our employees regardless of their offending background (exceptwhere there is a known risk to children or vulnerable adults).

EQUAL PAY

We will:

• ensure that all employees, male or female, have the right to the same contractual pay and benefitsfor carrying out the same work, work rated as equivalent work or work of equal value.